



# MADA *familles* Haut-Saint-François



## SURVEY

### The wellbeing of seniors and families

*This survey is addressed to the residents of the Haut-Saint-François RCM*

*Ce questionnaire est aussi disponible en français. Voir la page suivante pour les détails*

The **Haut-Saint-François** RCM is engaged in a collective undertaking aimed at developing senior and family friendly policies (MADA-Familles).

The goal of this initiative is to implement concrete actions that will improve the wellbeing of seniors and families living in the Haut-Saint-François.

By filling out this survey, you are contributing to the work of the MADA-Familles committees by providing them with precious information about the strengths and challenges facing seniors and families in your municipality.

FILL OUT THIS  
SURVEY FOR A  
CHANCE TO WIN A  
BASKET OF SURPRISE  
ITEMS FROM OUR  
REGION



## IMPORTANT :

This survey is to be completed individually. All the residents of a same household can complete their own survey.

From the **8th of November** to the **12th of December**, you will be able to leave this survey at drop-off points throughout the MRC:

- Ascot Corner :
  - *Town Hall (24/7 drop-off), 5655 route 112.*
  - *Municipal library, 5699 rue principale.*
- Bury :
  - *Town Hall, 528 rue Main.*
- Chartierville :
  - *Town Hall, 27 rue St-Jean-Baptiste.*
  - *Dépanneur Lescault, 10 rue St-Jean-Baptiste.*
- Cookshire-Eaton :
  - *Town Hall (24/7 drop-off), 220 rue principale, Cookshire sector.*
  - *Dépanneur CPL Lachance, 2 rue Cookshire, Sawyerville sector.*
  - *Épicerie Johnville, 46 Jordan Hill, Johnville sector.*
- Dudswell :
  - *Town Hall, 167 rue Main, Bishopton Sector.*
  - *Accommodation Marbleton, 143 rue principale, Marbleton Sector.*
- East Angus
  - *Town Hall (24/7 drop-off), 220 avenue Saint-Jean.*
  - *Aréna, 186 rue Kennedy.*
- La Patrie :
  - *Town Hall, 18 Chartier.*
  - *Épicerie Bonichoix, 11 Notre-Dame.*
  - *Quincaillerie BMR, 24 Notre-Dame.*
- Lingwick :
  - *Town Hall, 72 route 108.*
  - *Dépanneur marché Bernadin Miraco 71 route 108*
- Saint-Isidore-de-Clifton :
  - *Town Hall, 66 Auckland.*
  - *BMR VIVACO, 55 Auckland.*
- Weedon :
  - *Town Hall, 520 2e avenue.*
- Westbury
  - *Town Hall, 168 route 112.*

Ce questionnaire est également disponible en ligne. Pour y accéder, scannez ce code QR à l'aide de votre téléphone ou de votre tablette ou rendez-vous au :

<https://bit.ly/mada-fr>



This survey is also available in English online. To access it, you can either scan this QR code with a mobile device or go to :

<https://bit.ly/mada-eng>



# Participant information

In which municipality do you live ?

- Ascot Corner
- Bury
- Chartierville
- Cookshire-Eaton, Cookshire sector
- Cookshire-Eaton, Sawyerville sector
- Cookshire-Eaton, Johnville sector
- Dudswell
- East Angus
- Hampden
- La Patrie
- Lingwick
- Newport
- Saint-Isidore-de-Clifton
- Scotstown
- Weedon
- Westbury

How old are you ?

- 13-17 years old
- 18 - 29 years old
- 30 - 39 years old
- 40 - 49 years old
- 50 - 59 years old
- 60 - 69 years old
- 70-79 years old
- 80 years old and more

With which gender do you identify the most ?

- Female
- Male
- Other
- Prefer not to answer

What is your housing situation ?

- Renter
- Resident owner
- Seasonal owner
- Housing co-operative
- Private residence for seniors
- CHSLD
- Other (specify) : \_\_\_\_\_

How many people live with you ?

*Excluding yourself.*

- Kids (0 to 12 years old) : \_\_\_\_
- Teenager (13 to 17 years old) : \_\_\_\_
- Young adults (18 to 29 years old) \_\_\_\_
- Adults (30 to 64 years old) : \_\_\_\_
- Seniors (65 years old and more) : \_\_\_\_

## Social participation

Please rate the extent to which you agree or disagree with each statement.

	Completely agree	Mostly agree	Mostly disagree	Completely disagree	I don't know Does not apply
<b>In my municipality (...)</b>					
(...) I want to get involved through volunteering.					
(...) volunteers are supported, known and recognized.					
(...) there are opportunities for everyone to be socially involved.					
(...) there are regional organisations that offer mentoring opportunities to youth and seniors.					

## Leisure activities

Please rate the extent to which you agree or disagree with each statement.

	Completely agree	Mostly agree	Mostly disagree	Completely disagree	I don't know Does not apply
<b>In my municipality (...)</b>					
(...) the leisure activities are suited to my needs and those of my family.					
(...) the activities offered are easily accessible.					
(...) generally speaking, the costs to participate in an activity or a class are acceptable.					
(...) there are activities that are suited to people with disabilities or who are suffering from health problems.					
(...) the facilities in which the conferences, the workshops or the classes take place are appropriate and accessible to all.					

According to you, what are the top two leisure activities that should be developed in your municipality ?

1 : \_\_\_\_\_

2 : \_\_\_\_\_

# Environment and living space

Please rate the extent to which you agree or disagree with each statement.

	Completely agree	Mostly agree	Mostly disagree	Completely disagree	I don't know Does not apply
<b>In my municipality (...)</b>					
(...) I have access to affordable housing which is in good condition and suited to my needs					
(...) I have access to financial aid programs to adapt and renovate my living space.					
(...) I have easy access to services and stores that I need (ex. : pharmacy, garage, grocery store, etc.).					

## Buildings and outdoor spaces

Indicate your general appreciation of your municipality's public buildings and outdoor spaces by checking off whether or not they seem accessible to you.

Meaning of the term "**accessible**" : areas and spaces that are well-lit, walking surfaces that are even and not slippery, places that are easy to use, access ramps for strollers or wheelchairs, elevators and automatic doors, easily accessible and adapted washrooms with access to a changing table, etc.

	Accessible	Not accessible	I don't know	Does not apply
Town Hall and municipal offices.				
Library and public book boxes				
Arena and/or ice rink				
Outside sports fields				
Parks and walking trails				
Churches, cemeteries and religious spaces				
Community centres and the space of local organisations				
Streets, pedestrian crossings, bike paths				

According to you, what should be your municipality's top two priorities when it comes to improving the accessibility of its buildings and outdoor spaces ?

1 : \_\_\_\_\_

2 : \_\_\_\_\_

## Health and social services

Please rate the extent to which you agree or disagree with each statement.

	Completely agree	Mostly agree	Mostly disagree	Completely disagree	I don't know Does not apply
<b>In my municipality (...)</b>					
(...) I have easy access to health and social services.					
(...) I have prompt access to the in-home support services that I need.					
(...) there are services to promote healthy life habits (i.e. : physical activity, nutrition, etc.).					
(...) caregivers or natural helpers have access to relief services.					
(...) I have access to support, assistance and relief services for my family and me.					

## Respect and social inclusion

Please rate the extent to which you agree or disagree with each statement.

	Completely agree	Mostly agree	Mostly disagree	Completely disagree	I don't know Does not apply
<b>In my municipality (...)</b>					
(...) I am treated with respect.					
(...) I have witnessed situations of disrespect towards other people.					
(...) activities, popular festivals and events are suited to my needs and tastes.					
(...) there are activities and spaces that allow different generations to be in contact with one another.					
(...) there are people that live in loneliness and isolation.					

# Information and communication

Please rate the extent to which you agree or disagree with each statement.

	Completely agree	Mostly agree	Mostly disagree	Completely disagree	I don't know Does not apply
<b>In my municipality (...)</b>					
(...) the municipality uses communication methods that are suited to my needs and habits.					
(...) the population has access to classes on how to use the internet, smartphones, tablets and computers.					

What are the communication methods that you most often use to get information (i.e. : activities, events, general news) about your municipality ?

*Check all that apply.*

- Municipal or town newspaper
- Local newspaper (le journal du Haut-Saint-François)
- Regional newspaper (La Tribune, The Record)
- Television
- Friends, family members, neighbours, etc.
- Internet (social networks, municipality's website, online media, etc.)
- Municipality's billboard
- Radio
- Other(s) (please specify) : \_\_\_\_\_

# Security

Please rate the extent to which you agree or disagree with each statement.

	Completely agree	Mostly agree	Mostly disagree	Completely disagree	I don't know Does not apply
<b>In my municipality (...)</b>					
(...) during the day, I feel safe.					
(...) during the night, I feel safe.					
(...) generally, I feel that my children are safe.					
(...) I trust the emergency services (police, firefighters, paramedics, etc.).					
(...) I would know where to report a situation of senior abuse or mistreatment.					
(...) I would know where to report a situation of abuse or mistreatment that happened in a family environment, at school, at work, etc.					

According to you, what should be the two priorities for ensuring the safety of seniors in your municipality ? :

- 1 : \_\_\_\_\_  
\_\_\_\_\_
- 2 : \_\_\_\_\_  
\_\_\_\_\_

According to you, what should be the two priorities for ensuring the safety of families (including children and teenagers) in your municipality ?

- 1 : \_\_\_\_\_  
\_\_\_\_\_
- 2 : \_\_\_\_\_  
\_\_\_\_\_

## Transport

With what frequency do you use the following means of transportation :

	Very often	Often	Rarely	Never
Your private car				
A four-wheeled scooter (motorized mobility aid)				
Motorbike or moped				
Active transportation (bike, scooter, etc.)				
Car sharing with friends and family				
Taxi				
Adapted transportation				
Public transportation				
Transport support service provided by the Centre d'action bénévole (CAB)				

Do you walk to :

*Check all that apply.*

- Go to work.
  Exercise or get fresh air.
- Get to activities or to visit family and friends.
  I don't walk.
- Go shopping (grocery, pharmacy, etc.).
  Other (please specify) : \_\_\_\_\_

## Municipal services

Please rate the extent to which you agree or disagree with each statement.

	Completely agree	Mostly agree	Mostly disagree	Completely disagree	I don't know Does not apply
(...) my needs and point of view are taken into account.					
(...) the municipality's personnel is easily reachable and engages in a respectful manner.					
(...) the municipality's parks, streets and sidewalks are well maintained.					

## Suggestions :

Considering all of the topics mentioned in this survey, what would be your top three suggestions for helping better address the needs of seniors and families in your municipality? Please describe them briefly below.

1: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

## Contact details

To participate in the draw, you have to enter your contact details so we can reach you and give you your prize. The draw will take place on december 15.

Full name : \_\_\_\_\_

Email address : \_\_\_\_\_

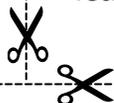
Phone number : \_\_\_\_\_

I accept to be contacted by the Haut-Saint-François RCM to be invited to participate in other consultation activities concerning the MADA-Familles process.

Yes

No

The Haut-Saint-François RCM is committed to respecting the anonymity of all participants. If you do not wish to share your contact information in this survey, you may remove this section and leave it with the survey at one of the designated drop-off points.



Municipalité  
amie des aînés

En partenariat avec :

Québec 